

Information Technology

ERP Manager



We are actively seeking an outstanding candidate with comprehensive expertise in MS Dynamics BC technology and/or processes.

Key Responsibilities:

- Analyze business requirements and workflows to design effective solutions.
- Identify opportunities for innovation and validate ideas through pilot projects.
- Maintain strong technical and process knowledge to foster a solution-driven environment.
- Oversee system deployment and train users on new implementations.
- Manage routine updates, security patching, backups, and database maintenance.
- Develop and maintain technical/process documentation to support solutions.
- Collaborate with developers to align system design with business needs.
- Lead user acceptance testing and engage with stakeholders throughout the process.
- Support change requests and ensure systems remain updated with the latest patches.
- Guide teams in defining requirements, tracking progress, and producing documentation and training.
- Plan and deliver end-user training sessions.
- Work closely with system integrators and software providers to design and implement future-state processes.
- Evaluate change impacts and recommend improvements to meet evolving business needs.

Requirements:

- Diploma/ Degree in Computer Science, Finance, Accounting Or Business Administration related or equivalent qualification.
- Must have working knowledge in processing loan transactions such as loans disbursement, repayments, rollover, drawdowns and interest payments.
- Hands-on knowledge and experience in Loan Processing Application and/or Lending Solutions would be advantageous.
- At least 3-5 years experience with software consulting and implementation, specifically around Microsoft Dynamics NAV/Dynamics 365 Business Central or Soft4 Leasing or other Loan Processing Applications.
- At least 2 years managerial experience in ERP application support and project management.
- Highly organized, detailed oriented, possess excellent communication and interpersonal skills, enjoy working with end users.
- Willingness to adapt to changing project requirements and priorities.
- Proactive problem-solving attitude with ability to anticipate issues.
- Proactive seeking opportunities for process improvement and optimization.